

SAFETY & QUALITY *WARNING FOR SERVICE OF GENERATORS*

Ozone Reactor Cells

- Repairs require custom tools and fixtures
- Gasket compression ratios and torque values are very critical
- Each reactor cell must be “burned in” and properly tested
- If incorrectly rebuilt, can be a performance and safety issue
- Our goal is to provide the highest quality replacement components for your ozone equipment
- Please report any local “dealer” suspected of using counterfeit parts or methods to your Pacific Ozone sales representative

Attention Users and Distributors of Pacific Ozone Generators & Systems: Safety & Quality Warning for Service of Generators using Counterfeit Parts and Methods

Pacific Ozone does not sell internal parts (gaskets, ceramics, etc.) to conduct field repairs on the reactor cells. The ozone reactor cells appear to be simple and easy to rebuild, but this is



deceiving. The reactor cell is an elegant and precisely manufactured assembly that meets very tight tolerances and specifications. Building the reactor cell properly requires not only custom tools and fixtures but also an understanding of the ozone cell stack up, such as gasket compression ratios and torque values to achieve a functional assembly.

At Pacific Ozone, each reactor cell is built, “burned in” (energized continuously for 8 hours), and subjected to an extensive testing procedure to ensure that the high quality safety and production standards are met. Included in the test procedure are ozone output verification (gas phase), pressure testing, alignment and tolerance checks, electrical tests and close visual inspection. All of these must be verified before a reactor cell can be certified and used, and it requires expensive and custom test equipment. Anyone

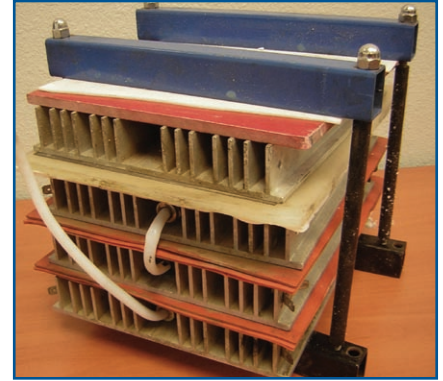
SAFETY & QUALITY WARNING FOR SERVICE OF GENERATORS

using counterfeit parts to rebuild reactor cells may be jeopardizing the health and safety of the employees. If you suspect counterfeit parts or methods are being used by a local “dealer,” please contact your Pacific Ozone sales representative.

The Pacific Ozone manufacturing process is designed not only to ensure a reliable product but also a safe product. The reactor cell is a high voltage, pressurized assembly containing a powerful oxidizer that can be a health and safety issue if incorrectly manufactured. Pacific Ozone goes to great lengths to protect the reputation of ozone technology and the safety of its customers. Pacific Ozone offers high-quality factory refurbished reactor cells to keep your ozone equipment running in top condition.

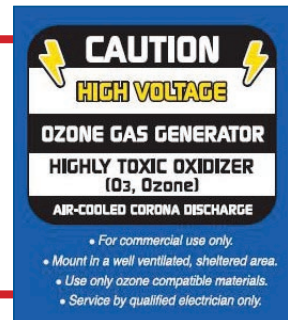
Contact our Technical Services Group to learn more about Ozone Technology.

The cells below were built using incorrect techniques and counterfeit parts.



Ozone reactor cells are precision cells remanufactured by Pacific Ozone and are tested and certified for ozone output using industry accepted testing standards as established by the International Ozone Association (published in the Ozone Science & Engineering Journal).

Safety and quality are so important we put this message on every ozone generator we sell.



Technical Service and Support
Email: support@pacificozone.com

Sales
Email: sales@pacificozone.com



6160 Egret Court
Benicia, California 94510
p: (707) 747.9600
f: (707) 747.9202
www.pacificozone.com